

CQC update

Sue Sheath

2 August 2011



- Ongoing compliance monitoring for NHS, adult social care and independent healthcare
 - Registration of dental and independent ambulance providers
 - Launch of the Excellence Scheme consultation
 - Dignity and Nutrition review of NHS hospitals
 - Winterbourne View
 - Launch of CQC Care Directory
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- Southern Cross
 - New website
 - Consultation on the proposed delay to GP registration
 - Registration of GP out-of-hours services and NHS walk-in centres
 - Review of CQC compliance monitoring
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- Regular flow of patient/user voice
 - Early warning of concerns/successes
 - Reports of visits and other HOSC work
 - Covering all the sectors we regulate and those we will be regulating
 - To know what you need from us to help achieve the above
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